67 Futures Road
Cranbourne West
VIC, 3977

(03) 9799 4676
supportathome@arkcarepartners.com.au

ABN: 31 955 286 090

Support at Home Fee Schedule: 01 July 2026 to 30 June 2027

All listed fees exclude GST

Service List

- Domestic Assistance
- Laundry Services (in home)
- Shopping Assistance
- Meal Preparation
- Respite (inc. Flexible & Community)
- Community Access
- Personal Care
- Medication Prompt
- Continence Management

Standard Hourly Rate	Per Hour
Weekday Rate (6am – 8pm)	$115.50
Weekday Evening Rate (8pm – 12am)	$168.00
Weekday Night Rate (12am – 6am)	$168.00
Saturday Rate	$176.00
Sunday Rate	$231.50
Public Holiday Rate	$282.00
Where a service crosses into an evening or night boundary, the higher service rate will be applied for the full service.	

Transport	Per km rate
Up to 10km per trip	$18.00
Up to 20km per trip	$36.00
Up to 30km per trip	$54.00
Up to 40km per trip	$72.00
In excess of 40km (per trip), multiply kms required by $1.80	

Active Overnight Care (Support Worker awake all hours of service)	Request Quote
Please call to discuss specific needs and required hours of service and availability.	

Care Management	Per Hour
Care Partner Support	$135.00
Clinical Care Management	Request quote

Other Services	Per Hour
Gardening / Home Maintenance	Request quote
Registered Nurse Services	Request quote

Cancellation Policy

In case of a cancellation, we require a minimum notice period of **at least 24 hours** prior to the commencement of a scheduled service being delivered. Notification that is less than above will attract the full cost of the scheduled service as the cancellation fee.